

For Immediate Release

December 13, 2013

NEWS RELEASE

Law Society appoints Bernard Morrow as new Complaints Resolution Commissioner

Toronto – The Law Society of Upper Canada has appointed Bernard Morrow as its new Complaints Resolution Commissioner. He will serve a two-year term, beginning on April 1, 2014.

“We are very pleased that Mr. Morrow has accepted the appointment as the Law Society’s Complaints Resolution Commissioner,” says Law Society Treasurer Thomas G. Conway. “Mr. Morrow was appointed at the November 21, 2013 meeting of the Law Society’s board of directors.

“With his extensive experience as an adjudicator and mediator, Mr. Morrow will make an invaluable contribution to ensuring transparency and sensitivity for members of the public involved in the Law Society’s complaints resolution process.”

Mr. Morrow has considerable experience as an adjudicator and mediator, and has been providing dispute resolution services since 1994. He is the principal of Morrow Mediation, a full-service dispute resolution firm.

Between 2002 and July 2013, he served as an adjudicator with the Information and Privacy Commissioner/Ontario (IPC), while concurrently maintaining a private dispute resolution practice since 2010. Previously, he was a facilitator and legal counsel with the Ministry of the Attorney General’s Dispute Resolution Office, and a mediator with the IPC.

Mr. Morrow has served as a roster mediator with the Ontario Mandatory Mediation Program, the Toronto Construction Association, and as a mediator for various clients and organizations in both the private and public sectors, notably including the Financial Services Commission of Ontario.

He was recently awarded the designation of Chartered Mediator, Canada’s only official designation for practising mediators, by the Alternative Dispute Resolution Institute of Canada. Mr. Morrow is also a past chair of the Ontario Bar Association’s Alternative Dispute Resolution Section.

Prior to becoming a full-time dispute resolution professional, he engaged in the practice of law, with a focus on employment law and commercial litigation. In 1988, he received his LLM from the London School of Economics and Political Science, Faculty of Law.

The Complaints Resolution Commissioner plays a vital role in the Law Society’s complaints resolution process. In cases where a complaint against a lawyer or paralegal has been closed and

the complainant is unsatisfied with this result, he or she can apply to the Commissioner to review the case. The Commissioner will review the file to ensure that the complaint was handled appropriately and the results were reasonable. This will often involve a face-to-face meeting with complainants.

Mr. Morrow succeeds Mr. Stindar K. Lal, QC, who has served as the Complaints Resolution Commissioner since 2010.

-30-

Media contacts: Roy Thomas, Director of Communications, (416) 947-7619 or rthomas@lsuc.on.ca or Susan Tonkin, Communications Advisor, (416) 947-7605, stonkin@lsuc.on.ca.