

For all licensees:

- ✓ LSO communications
- ✓ Member Assistance Program (MAP)
- ✓ The Well-being Resource Centre
- ✓ Discrimination & Harassment Counsel (DHC) service
- ✓ Equity Legal Education Series
- ✓ Access to Justice Week

Of particular interest to new licensees:

- **Connect with the Coach & Advisor Network (CAN)** as a participant
- Continuing Professional Development (CPD) Bridge to Practice Modules*
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 - 34 free, on-demand modules which will supplement hands-on learning
 - Add to your knowledge as you begin your legal career

*for individuals who have studied law and are articling or completing work placements and new lawyers. Paralegal modules are in-development.

Présentant un intérêt particulier pour les candidats du processus d'accès à la profession :

- Faire une demande de rencontre au **Réseau d'encadrement de la pratique (REP)**
- Modules de formation professionnelle continue (FPC) de *Bridge to Practice**
 - 34 modules gratuits sur demande de formation pratique complémentaire
 - Approfondissez vos connaissances au début de votre carrière en droit

*pour les personnes qui ont étudié le droit, qui font un stage et qui sont des avocats en début de carrière. Les modules pour les parajuristes sont en cours de développement.

• **The Coach & Advisor Network (CAN)**

- Connects experienced lawyers and paralegals with those who seek to develop a specific skill or tackle a practice management best practice over a few months or provide feedback and advice about a client file in a short phone conversation.

In 2021:

- 191 coaching engagements, top areas are opening a practice, career development and file management
- 662 advising engagements, top areas are civil litigation, family law and real estate
- 98% of participants are satisfied or very satisfied with CAN
- There is no minimum number of years for coaches but advisors much have five years of practice experience in Ontario

• **Continuing Professional Development (CPD)**

- the Law Society offers many programs to help licensees meet their required number of CPD Hours each year
- Many available on-demand
- Some are free-of-charge
- In 2021:
 - 98 regular CPD programs
 - 74 program replays
 - 18 free COVID-19 programs

- 34 free Bridge to Practice modules for new lawyers introduced*
**In 2022, this program will be expanded to include paralegal modules*
- **Practice Management Helpline**
 - Confidential telephone service available to all Ontario lawyers and paralegals.
 - Staffed by experienced representatives and counsel who provide guidance to licensees on professional responsibility or practice management issues
 - In 2021:
 - 10,381 total inquiries: 8,036 lawyer inquiries; 1,595 paralegal inquiries
 - 95% of callers indicated a high level of satisfaction with the service
- **Practice Supports and Resources**
 - Assist licensees with understanding their obligations, engaging in ethical decision making, complying with the requirements, completing due diligence and adopting best practices
 - In 2021, 95 new resources related to contingency fees, anti-money laundering and COVID-19 impacts were developed
 - Currently over 140 resources available on LSO.ca
- **Ressources et soutiens à la pratique** : responsable du développement et du maintien des ressources pour aider les titulaires de permis avec la gestion de la pratique et leur responsabilité professionnelle.
 - En 2021, 95 nouvelles ressources portant sur les honoraires conditionnels, la lutte contre le blanchiment d'argent et les répercussions de la COVID-19 ont été préparées.
 - À l'heure actuelle, plus de 140 ressources se trouvent sur LSO.ca.
- **The Great Library**
 - Serves the legal information needs of Law Society licensees and other legal researchers
 - Access to an extensive collection of print and electronic resources
 - Provides legal research assistance and instruction
 - In 2021:
 - 7,629 legal research questions answered
 - 128,608 electronic pages sent to licensees
 - 2,301 electronic pages sent to law associations